	QUALITY, ENVIRONMENT, HEALTH AND SAFETY POLICY	D01
		Rev. 01
		Date 08/07/2025
		Page 1 of 2

Impertek Srl was founded in 1985 in Jesolo, in the province of Venice, as a fully family-run company specializing in the installation of PVC membranes and materials. Over the years, it has introduced innovative solutions to the market, such as accessories for bituminous and PVC waterproofing systems, as well as height-adjustable support systems for raised floors. In 2001, the company relocated to its current headquarters in Ceggia (VE), continuing its expansion both in the Italian and international markets. Over time, it has established itself as one of the most highly regarded Italian companies worldwide—from Europe to Asia, the Middle East to Africa, and from the United States to Canada. In 2012, the company expanded its production facility, warehouse, offices, and showroom, and established an in-house laboratory dedicated to testing and product development, as well as quality control. This growth was accompanied by the installation of new machinery to ensure maximum flexibility and delivery speed, while optimizing production processes within an environmentally sustainable framework. The company has come a long way and continues to move forward, driven by its mission:


To develop **innovative systems** and **supports**
for **raised flooring** and **waterproofing**, with the ability to anticipate,
propose and deliver technical and product solutions that **ensure**
the desired quality, flexibility, and timeliness for our clients while maximizing
efficiency and innovation and **promoting** a culture of excellence.

Impertek Srl sets as its strategic objective the continuous fulfilment of the expectations of its Customers and Stakeholders, while simultaneously safeguarding the environment and ensuring the health and safety of its workers. This goal is pursued through the continuous improvement of all company processes and activities, by developing and implementing an Integrated Management System for Quality, Environment, and Health & Safety in accordance with the criteria defined by the **UNI EN ISO 9001**, **UNI EN ISO 14001:2015**, and **UNI EN ISO 45001:2023** standards and in full compliance with current regulations.

The objectives that Impertek Srl aims to pursue, across the different areas, are as follows:

Quality

- ✓ Offer solutions that meet the required quality levels and customer expectations, including customized options, by providing high-performance, innovative products and ensuring punctual, fast, and accurate service.
- ✓ Strive for excellence by selecting the most effective raw materials and ensuring high quality standards also through active dialogue with suppliers.
- ✓ Collaborate with suppliers to establish long-lasting, mutually beneficial relationships based on trust and shared values.
- ✓ Ensure compliance with all applicable laws and regulations relevant to the organization, its processes, and its products.
- ✓ Pursue innovative products and solutions, in line with the current state of technological knowledge, to meet customer needs over time.
- ✓ Regularly monitor performance indicators and non-conformities and take appropriate actions to resolve any issues.
- ✓ Employ motivated and aware personnel, fully conscious of the importance of their role and capable of contributing concretely to customer satisfaction.

	QUALITY, ENVIRONMENT, HEALTH AND SAFETY POLICY	D01
		Rev. 01
		Date 08/07/2025
		Page 2 of 2

- ✓ Promote information, training, and instruction programs necessary to ensure compliance with quality requirements towards the customer.

Environment

- ✓ Prioritize the analysis of environmental aspects related to the company's processes and products in order to manage and reduce their impacts, also in the context of current and future climate change.
- ✓ Choose raw materials made from recycled and recyclable plastics, aiming to reduce the environmental impact of production processes throughout the entire product life cycle.
- ✓ Look toward the future, promoting greater environmental sustainability and respect for future generations, within the framework of developing new products and processes.
- ✓ Promote information, training, and instruction programs at all levels, to raise awareness and ensure compliance with environmental requirements set by applicable regulations and the organization itself.

Health and Safety

- ✓ Consider the care and attention towards employees as a fundamental pillar, promoting actions for their psycho-physical well-being and supporting their inclusion.
- ✓ Assess all risks that could compromise the health and safety of workers, implementing prevention and protection measures to eliminate and/or mitigate potential harm, in compliance with applicable legal requirements.
- ✓ In line with the current state of technological knowledge, research and implement production technologies and the use of products and/or materials that have the least possible impact on workers' health and safety throughout all phases of the production process.
- ✓ Promote the involvement of all workers by encouraging communication and collaboration across distinct levels and functions within the company, to ensure safe and healthy working conditions.
- ✓ Promote information, training, and instruction programs at all levels aimed at eliminating or reducing the likelihood of harm in the context of workers' health and safety.

To achieve these objectives, Management commits to:

- ✓ Support this Policy at all levels of the organization, taking an active role in promoting and leading all activities influencing quality, environment, and health & safety, through the dissemination of the concepts expressed herein and the monitoring of the results achieved.
- ✓ Ensure the necessary human and instrumental resources to achieve the company's objectives.
- ✓ Encourage the continuous improvement of the individual skills of every employee.

Impertek Management takes responsibility for promoting and supporting this Quality Policy, providing the most appropriate resources and means, clearly defining and assigning specific responsibilities to each employee for its implementation.

IMPERTEK MANAGEMENT